

Torrey D. Naylor, MCSE
Senior Microsoft 365 Cloud Systems Engineer
Denver, CO | 303.881.8025
TorreyN@t-naylor.com | [LinkedIn.com/in/torreynaylor](https://www.linkedin.com/in/torreynaylor)

Skills at a Glance
Currently enrolled in B.S. Cybersecurity, CSU – Global. Graduation Sep. 2027
Sr. Level Identity & Cloud: Entra ID / M365 Architecture, Active Directory design, Zero Trust principles
NIST/PCI/HIPAA/FERPA Compliance, PowerShell Automation, Purview, Microsoft Defender
SharePoint: 20+ years SP2007 → SP Online, Migrations, Architecture, Data Loss Prevention (DLP)
25+ years – Exchange 5.5 → Exchange Online, Hybrid Architecture, Secure Mail Flow
Senior level Intune, SMS/SCCM, Windows Autopilot, VMware/Hyper-V, Microsoft 365 Cloud PCs

Senior Microsoft Systems Engineer with 25+ years of experience spanning Exchange, Active Directory, and modern Microsoft 365 security architectures. Specialized in Entra ID, Conditional Access, Intune, and Defender, with a focus on Zero Trust design and identity-driven security. Proven track record modernizing legacy environments into secure, cloud-aligned platforms, improving security posture while maintaining operational continuity. Currently completing a B.S. in Cybersecurity (Colorado State University Global) with a focus on governance and risk. Recognized Microsoft solutions expert with deep experience translating security frameworks (NIST) into practical, production-ready implementations.

Client Technology Analyst (Akkodis) | Janus Henderson Investors June 2025 to September 2025

- Developed and deployed PowerShell automations to remediate credential risks (saved browser password removal) as part of a high-priority Windows 11 enterprise hardening project.
- Architected and maintained SCCM configuration baselines to validate Windows 11 readiness and enforce consistent security standards across hybrid enterprise endpoints.
- Authored and implemented Chrome/Edge hardening policies via GPO and Intune to ensure a consistent, secure posture for the global workforce.
- Optimized Windows Autopilot workflows to streamline zero-touch provisioning, enabling faster, more secure modern endpoint deployment.
- Managed Intune compliance profiles and security baselines, integrating Conditional Access and dynamic targeting to support a scalable, modern management strategy.

Senior Systems Engineer / Administrator, Metron December 2023 to March 2025

- Senior Administrator for Exchange Online, SharePoint Online, Teams, Entra, and Intune, ensuring robust platform management and user support.
- Designed and implemented a companywide SharePoint-based intranet, featuring a real-time employee directory and centralized departmental site links.
- Achieved 30% environment growth in one-year, standardizing naming conventions and ensuring comprehensive user data population for a growing workforce of 153 employees
- Spearheaded the transition of a 167-line VOIP phone system from Comcast Business to Vonage as Project Manager, optimizing communication infrastructure.
- Designed and implemented a dynamic distribution list scheme, integrating static distribution lists with dynamic lists based on location and a custom attribute, optimizing email management and communication workflows.
- Developed and coordinated deployment of Virtual Assistant functionality across all departments within the Vonage phone system to enhance operational efficiency.
- Led the migration of three Google Workspace environments to SharePoint Online, ensuring streamlined collaboration and data integrity.
- Crafted and executed a project plan for transitioning local on-premises file shares to SharePoint Online, enabling secure and remote file access.
- Authored IT policies for HR operations and IT audits, gaining approval from senior management and aligning with organizational standards.
- Engineered and documented a mobile conferencing solution integrating a large-room PA system with Teams, multiple cameras, and wireless microphones for dynamic meeting capabilities.
- Oversaw hardware provisioning for new employees and standardized IT infrastructure to maintain consistent and reliable operation.

Managed Solution Provider, LeafTech Consulting February 2023 to May 2023

- Served as a consultant for a Microsoft Solution Provider, delivering tailored IT solutions to meet diverse client needs
- FortiGate firewall training
- Designed and implemented Microsoft Intune Endpoint Manager for seamless device management and compliance.
- Managed identity solutions in Azure, ensuring secure and efficient user authentication and access control.

Microsoft Exchange Online Hybrid Support Engineer, Microsoft August 2022 to December 2022

- Provided expert-level Tier 3 customer support for Microsoft Exchange Online, resolving complex technical issues and ensuring exceptional user experience
- Delivered specialized Microsoft Exchange Hybrid support for large-scale Microsoft 365 tenants, optimizing system performance and seamless integration as clients moved from basic authentication to modern authentication.

Senior Systems Engineer, SharePoint - Progressive Insurance January 2016 to June 2021

- Tier 4 design and support / Engineering for SharePoint 2007, 2013 and 2019
- Tier 3 support and design for Office 365 Online
- Handled migrations from SharePoint 2007 (MOSS) to SharePoint 2013
- Implemented, Tested and Supported all security patches. Promoting from 5 environments (Test, Dev, QA/Latency, to Production)

Senior Solution Architect, Parker Computer Engineering February 2015 to January 2016

- Project manager for a local Architecture firm consolidated several Active Directory Forests into one empty root forest.
- For a local law firm, executed an Active Directory 2008 cross forest migration maintaining SID history
- Migrated Exchange 2010 mailboxes across forests
- Utilized a VM as a temporary domain controller during the migration, and PowerShell where applicable for the object and mailbox moves.
- Users are organized in a specific OU structure for domain security and an in-house application needing special security Complete network migration for a local electric company, moving from Exchange 2003 and Active Directory 2003 across two local offices
- Developed a DR strategy and new security model for a local electric company
- Managed and maintained a Denver based law firm network

Technical Arch. Team Lead, Accenture Federal Services/Avanade May 2010 to February 2015

- Architected and led cross-domain migrations for 500+ SharePoint sites and 5,000+ mailboxes, supporting six farms (one with 478 sites and 5K+ users) while ensuring data integrity, federal compliance, and minimal downtime through a standardized annual patching program.
- Engineered enterprise-grade Disaster Recovery solutions, including SQL log-shipping-based DR architectures and a dedicated SharePoint DR site, significantly improving RPO/RTO for mission-critical federal systems.
- Served as Tier 3 Escalation Engineer in a high-security federal ASP environment, leveraging PowerShell automation for systemic health checks and proactive security audits (maintaining 99.9% uptime) while supporting complex identity, messaging, and SharePoint infrastructures (5K+ mailboxes, 480 SharePoint sites, 186 BES users).

Additional Experience

Consultant, Catapult Systems November 2009 to March 2010

Microsoft Engineer II / Exchange Team Lead, Catholic Health Initiatives October 2008 to April 2009

Senior Systems Engineer, Springbok Services October 2007 to August 2008

Senior Solution Architect, T3 Services February 2007 to October 2007

Core Infrastructure Manager, Quovadx INC October 2005 to February 2007

Solution Architect/Senior Consultant, Immedient/INS April 2003 to October 2005

Enterprise Sr. Systems Engineer, AT&T Broadband May 2001 to February 2003

Solution Architect/Senior Consultant, Immedient October 2000 to May 2001

Education / Certifications

B.S. in Cybersecurity | Colorado State University – Global (Expected 2027)

Microsoft Certified Systems Engineer (MCSE) | Active since 1998